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A Result Paper on Smart Patinet Helthcare System Using AI/ML Based Web Portal

V. S. Nalawade[1], Sushant Amir Madane.[2], Rohit Rajendra Pise.[3], Sagar Namdev Rathod.[4], Rohit BapuraoYadav.[5]

Department Of Computer Engineering, S.B.Patil College of Engineering, Indapur, Pune, Maharashtra, India.
vinaynalawade2007@gmail.com, madanesushant1987@gmail.com, rohitpise046@gmail.com, sagar073677@gmail.com, ry869488@gmail.com

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Abstract

The rapid advancement of Artificial Intelligence (AI) and Machine Learning (ML) has created new opportunities to improve healthcare accessibility and efficiency. This project presents a Smart Patient Healthcare System implemented through an AI/ML-based web portal designed to assist patients in identifying the appropriate medical specialist based on their symptoms. The system aims to bridge the information gap between patients and healthcare providers by providing intelligent guidance during the initial stage of healthcare consultation. The proposed platform allows patients to enter their symptoms through a user-friendly interface, after which a machine learning model analyzes the input and recommends the most suitable medical specialization.

Keywords: Artificial Intelligence; Machine Learning; Smart Healthcare; Doctor Recommendation System; Patient Triage; Web Application; Naïve Bayes Classifier; Digital Health.

How to Cite This Article

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Introduction

The Smart Patient Healthcare System is an intelligent web-based platform designed to assist patients in identifying the most appropriate medical specialist based on their symp- toms. In the modern healthcare environment, patients often face confusion when deciding which doctor or specialist to consult for their health concerns. This uncertainty can lead to delays in treatment, unnecessary consultations, and increased healthcare costs. Theproposed system provides an AI/ML-powered solution that bridges the gap be- tween patients and healthcare professionals. The system allows patients to input their symptoms through a simple web interface, after which a machine learning model ana- lyzes the symptoms and recommends the most suitable medical specialization. [1]

The platform integrates several components including user authentication, symptom analysis, doctor recommendation, and appointment management. By combining artificial intelligence techniques with modern web technologies, the system provides an efficient and user-friendly healthcare guidance platform. The system also allows doctors to manage their availability and appointments, while administrators can oversee the entire platform. Overall, the Smart Patient Healthcare System aims to simplify the healthcare navigation process and improve accessibility to appropriate medical services..[2]

In recent years, the integration of Artificial Intelligence (AI) and Machine Learning (ML) in healthcare has enabled the development of intelligent systems that improve efficiency and accessibility. Many patients face difficulty in identifying the correct medical specialist based on their symptoms, which can lead to delays in treatment and increased healthcare costs.[3]

The Smart Patient Healthcare System is a web-based platform designed to address this issue by providingsymptom-based doctor recommendations. The system uses a Na¨ıve Bayes algorithm to analyze patient symptoms and predict the most suitable medical specialization. It also includes features such as user registration, doctor management, and appointment scheduling.4]

Literature Survey

AI-Based Symptom Checker

Authors: Smith, J. et al. (2020)
Problem: Patients often face difficulty identifying the correct medical specialist based on their symptoms, leading to incorrect consultations and delays in treat-ment.
Solution: The study proposed an AI-based symptom checker that analyzes patient-entered symptoms and predicts possible medical conditions or specialist recom-mendations using machine learning models.
Future Scope: Integration with real-time healthcare databases and improvement of prediction accuracy using deep learning techniques..[1]

Machine Learning for Patient Triage

Authors: Lee, H. (2019)
Problem: Traditional hospital triage systems are inefficient and often lead to de-lays in providing medical attention.
Solution: The research proposed the use of machine learning algorithms to auto-mate patient triage by analyzing symptoms and prioritizing patient care requirements.
Future Scope: Integration with wearable health monitoring devices and real-time medical data streams.[2]

Web-Based E-Healthcare Platforms

Authors: Kumar, R. (2021)
Problem: Many existing healthcare systems lack user-friendly digital platforms for
managing appointments and accessing medical services.
Solution: The study introduced a web-based healthcare platform that allows patients to book appointments, manage medical information, and interact with health-care providers online.
Future Scope: Incorporation of AI-driven decision support systems and personal-sized healthcare recommendations.[3]

Na¨ıve Bayes for Medical Text Classification

Authors: Chen, L. (2018)
Problem: Mapping textual symptom descriptions to appropriate medical categories
is challenging due to the unstructured nature of medical text data.
Solution: The study applied the Na¨ıve Bayes algorithm for medical text classifica-tion to predict diseases and medical specializations based on symptom descriptions.
Future Scope: Integration with Natural Language Processing (NLP) and deep learning models to improve classification accuracy.[4]

Intelligent Patient Management Systems

Authors: Patel, S. (2020)
Problem: Healthcare institutions often struggle with inefficient patient manage-ment and scheduling processes.
Solution: The research proposed an intelligent patient management system that automates appointment scheduling, patient record management, and healthcare ser-vice coordination.
Future Scope: Implementation of AI-based predictive healthcare analytics.[5]

Digital Health Platforms

Authors: Garcia, M. (2021)
Problem: Lack of personalized healthcare guidance and digital support systems for patients seeking medical assistance.
Solution: The study explored digital health platforms that integrate AI tools to pro-vide personalized health recommendations and improve patient engagement.
Future Scope: Integration of telemedicine, remote monitoring, and AI-driven di-agnosis systems[6]

The Impact of Artificial Intelligence on Remote Healthcare

Authors: Chaturvedi, U., Chauhan, S. B., & Singh, I. (2025)
Problem: Limited patient engagement and connectivity in remote healthcare envi-ronments.
Solution: The study highlighted how artificial intelligence technologies improve healthcare accessibility, remote diagnosis, and patient monitoring.
Future Scope: Expansion of AI-based systems for telemedicine and automated patient assistance. [7]

Artificial Intelligence for Patient Decision-Making

Authors: Guerrero Qui˜nones, J. L. (2025)
Problem: Patients often lack sufficient information to make informed healthcare
decisions.
Solution: The research explored AI-driven decision support systems that guide patients in choosing appropriate healthcare services and treatment options.
Future Scope: Development of intelligent healthcare assistants for personalized medical advice**.**[8]

Proposed System

Problem Statement

Current healthcare systems still have many weaknesses that affect the quality and speed of patient support. One of the biggest problems is the absence of smart guidance for users. Most platforms do not analyze symptoms to suggest the correct doctor or specialist. Because of this, patients often feel confused when selecting the right medical expert for their health issue. This confusion can waste time and delay proper treatment. Another limitation is the dependence on personal judgment. Many patients make decisions based on their own assumptions, advice from relatives, or unverified online sources. Such decisions may lead to visiting the wrong doctor, spending extra money, or ignoring serious symptoms. In some situations, this can increase health risks due to late diagnosis.

Requirements

Hardware Requirements

For Development/Testing:

- Processor: Intel i5 (8th Gen or above) or AMD equivalent
- RAM: 8 GB minimum (16 GB recommended)
- Storage: 250 GB SSD
- OS: Windows/Linux/macOS

Software Requirements

- Programming Language: Python 3.9+
- ML/AI Frameworks: Scikit-learn, NumPy, Pandas
- Visualization Tools: Matplotlib, Seaborn, Plotly
- Backend: Flask or Django.
- Frontend: React.js, CSS/Bootstrap

- Database: MongoDB or MySQL
- Version Control: GitHub or GitLab
- IDE/Tools: PyCharm, Jupyter Notebook, VS Code

Architecture Diagram

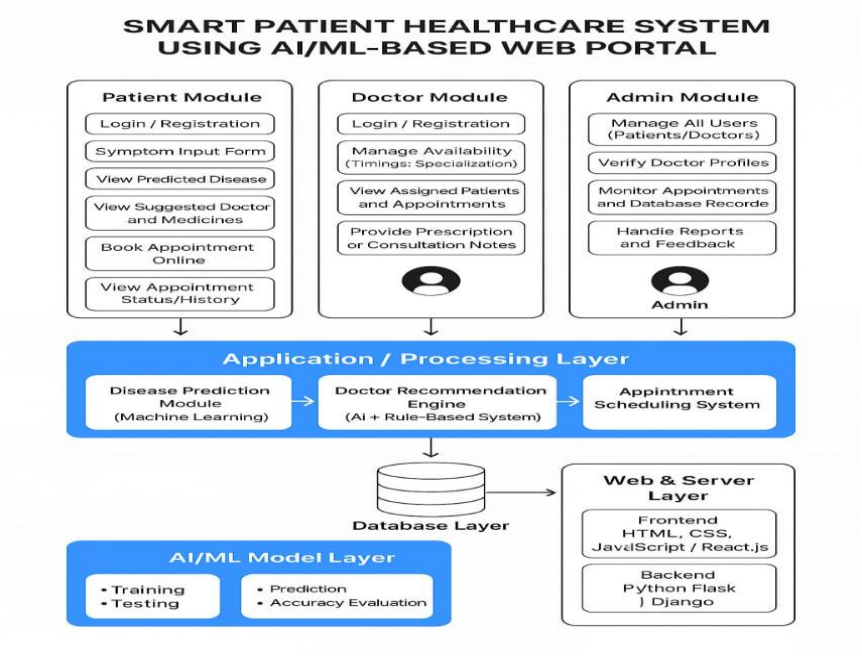

Fig. 1. *Architecture Diagram*

Work Flow of System

The Smart Patient Healthcare System follows a simple and efficient workflow to assist patients in finding the right medical specialist. First, the patient creates an account and securely logs into the system. After login, the user enters health symptoms through an easy-to-use interface. The system then processes the entered data by cleaning and converting it into a suitable format for analysis. Next, the machine learning model examines the symptoms and predicts the most appropriate doctor specialization. Based on this result, the system searches the database and displays a list of available doctors with matching expertise. The patient can review the options, choose a preferred doctor, and select a convenient time slot for consultation. Finally, the system confirms the appointment and stores the booking details for future reference.

Result Discussion

Figure 2-The Smart Patient Healthcare System is developed using a modular architecture in which each module is responsible for performing a specific task. This design approach makes the system organized, scalable, and easy to maintain. All modules work together to create an intelligent healthcare platform that helps patients identify the appropriate medical specialist according to their symptoms and book appointments efficiently. The complete implementation focuses on automation, accuracy, and user convenience.

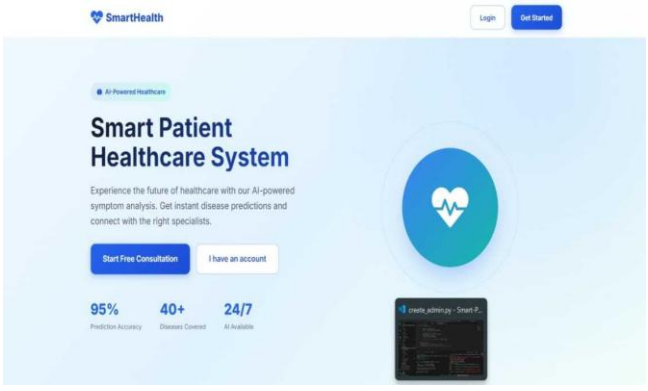

Fig. 2. *Landing Page*

Figure 3 - The login module was tested with valid user credentials and performed secure authentication successfully. After login, users were redirected to their respective dashboards based on their roles. This confirms that the role-based access control mechanism works effectively for patients, doctors, and administrators. The user-friendly design also helps users navigate the system without confusion.

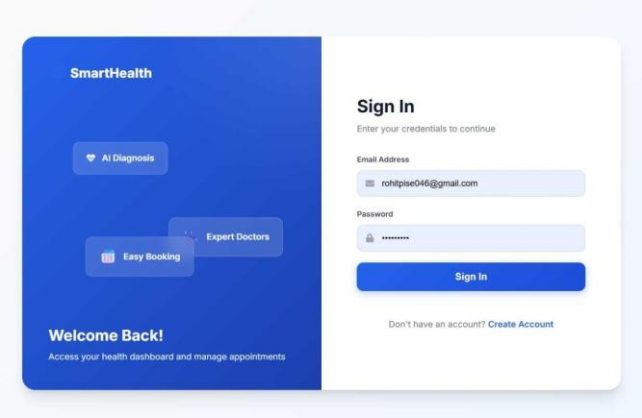

Fig. 3. *Login Page*

Figure 4 - The integrated AI symptom checker contributes significant value to the project by guiding patients toward the correct specialist based on symptoms. This reduces uncertainty in choosing doctors and saves time for patients seeking treatment. The overall interface remained responsive and visually consistent during testing, which indicates good frontend implementation.

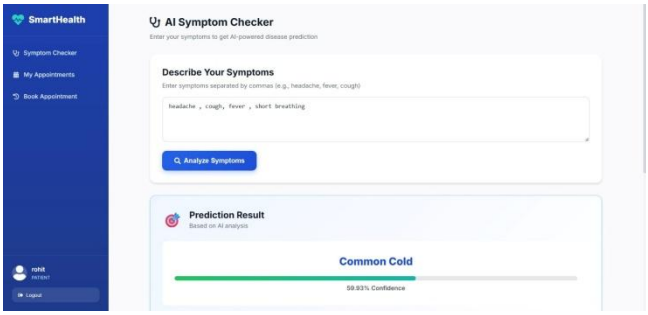

Fig. 4. *Symptom Cheker Page*

Figure 5 - The appointment module produced positive results by allowing patients to select doctors, choose dates, and book available time slots. The system correctly handled scheduling requests and prevented invalid entries. Appointment records were displayed with statuses such as Confirmed, Pending, and Completed, showing that real-time tracking of consultations is functioning properly. This feature can help reduce waiting time and improve patient convenience..

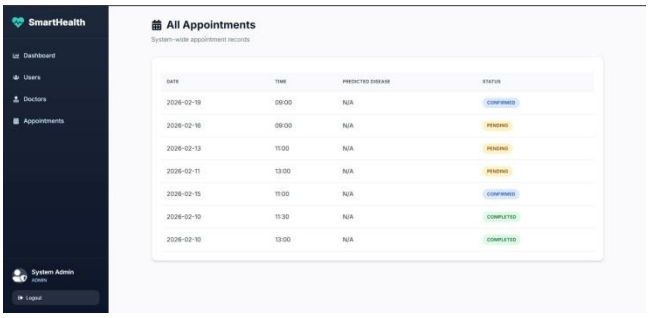

Fig. 5. *Appointment Page*

Figure 6 - The admin dashboard displays important statistics such as total patients, doctors, appointments, and AI predictions. These results indicate that the system can store and manage healthcare data efficiently. The quick action buttons for managing doctors, users, and appointments improve administrative control and reduce manual workload. The doctor management page also shows successful storage and retrieval of doctor profiles, including specialization, contact details, and experience. This demonstrates proper database connectivity and effective doctor record management

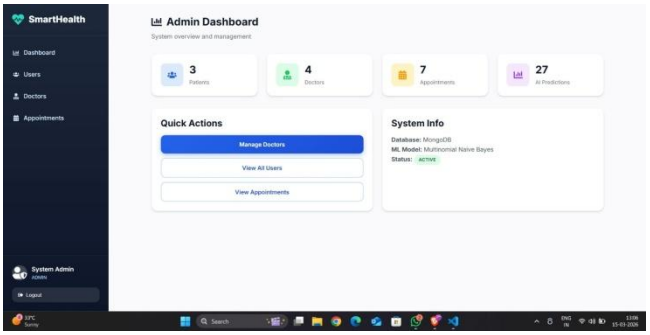

Fig. 6. *Admin Managwmwnt Page*

Conclusion

The Smart Patient Healthcare System using an AI/ML-based web portal was developed to assist patients in identifying the appropriate medical specialist based on their symptoms. The system integrates machine learning techniques with a web-based healthcare platform to provide intelligent recommendations and streamline the process of accessing medical care. The developed system combines multiple components including user authentication, symptom preprocessing, machine learning–based prediction, doctor recommendation, and appointment scheduling. The Na¨ıve Bayes classification algorithm was used to an- alyze patient symptoms and predict the most suitable medical specialization. Experi- mental evaluation of the prediction model achieved an overall accuracy of approximately 91.84

The system successfully demonstrates the practical application of machine learning techniques in healthcare assistance systems. By automating the process of symptom anal- ysis and doctor recommendation, the platform reduces uncertainty for patients and helps them reach appropriate healthcare providers more efficiently

Overall, the project validates the feasibility of integrating artificial intelligence tech- niques with modern web technologies to create intelligent healthcare support systems that improve accessibility, efficiency, and user experience. Overall, the project validates the feasibility of integrating artificial intelligence techniques with modern web technologies to create intelligent healthcare support systems that improve accessibility, efficiency, and user experience.

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